**DONCASTER SCHOOL NURSING SERVICE**

**Case Study**

|  |  |  |  |
| --- | --- | --- | --- |
| **Name:** |  |  | **RDASH NHS FT** |

|  |
| --- |
| **Please could you describe the issue the service user was experiencing and seeking advice for?** |
| **School Nursing service promotion of accessibility to those identified as ‘active caseload’ (1250 CYP and Fam)** |
| **Please describe the care you provided:** |
| * **Letter designed and sent to each child with all SN social media contact details on** * **All families receive a phone call prior to letter to inform of SN service offer** |
| **Please describe the outcomes of the care provided to the service user:** |
| * **All families welcomed contact from the SN service** * **CYP very positive re social media offer should they require particularly as cannot access face to face should they need** |
| **Could you describe the impact of your intervention:** |
| * **Parental positivity would indicate that they felt reassured that SN service was still available to them during Covid lockdown** * **CYP positivity would indicate that they welcomed knowing the social media availability of the SN service as a support system** |