**DONCASTER SCHOOL NURSING SERVICE**

**Case Study**

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| **Name:** |  |  | **RDASH NHS FT** |

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| **Please could you describe the issue the service user was experiencing and seeking advice for?** |
| **Outreach to Home educated students** |
| **Please describe the care you provided:** |
| * **Case load cleanse of data identified all electively home educated cyp** * **Phone call from SN to families** * **Mum reported feeling ‘forgotten’ and ‘isolated’, ‘struggling to cope’** * **Requested weekly phone call support from SN re parenting, isolation, anxiety, etc** * **SN supplementing weekly phone support with activity sheets for family to work with re emotional health and well-being** |
| **Please describe the outcomes of the care provided to the service user:** |
| * **Mum demonstrated need, trust and confidence in SN service by requesting weekly phone supportive phone calls** * **Therapeutic nature, motivational interviewing and active listening will have helped her recognise value of service offer** * **Agreement to work on activity sheets meantime demonstrate mums confidence in SN professional support, advice and self-help/self-empowerment strategies** |
| **Could you describe the impact of your intervention:** |
| * **Clients compliance would indicate that they value the school nurse, the virtual offer has enabled them to open up and has motivated from point of feeling suicidal to being open to conversation and accessing help** |